1. Mrs.Indira . She is a House wife Age 31.  
   Motivation: She afraid to ride the bike long distance  
   Ability: Safety not available  
   Personality traits : Agreeableness (Friendly and passionate verses)
2. Using public Transport for past 10-15 years regularly while going to school.

Now use occasionally while travelling a long distance.

1. Timings of different buses should be displayed in bus stands so that we can know the

Arrival time of buses.

1. Break downs happen often in public transport so people nowadays prefer their own transport.

It has to be maintained both interior and exterior.

1. Bus covering long distances are not frequent. If frequent people will use.
2. Family cannot weight in bus depot because of poor cleanliness…so no space to weight with family members so they prefer either for an auto or a cab.
3. Long distance travel fear to drive two wheeler in heavy traffic so they use public transport

While travelling long distance.

1. Economic condition(financially low) people are still now using public transport .
2. Bus drivers doesn’t check whether the person got down simply they’ll take the bus.Conductors

Treat passengers badly.Morning we’ll be going to any important work a problem will be created in bus for change. Mood spoils and that day will be very pathetic. This I say in some cases.

1. Bus have door nowadays so no one can travel in foot board this is an improvement. A/c Bus is a

Very good one.. Many people use it

1. If an app is developed it would be helpful and if the app is like other private transports( for example ola, uber) people would use public transport.